Employment Opportunity

8802 27th Ave NE, Quil Ceda Village, WA 98271 Office: 360-716-5000 • www.QuilCedaVillage.org



IOB TITLE: Network Fiber Technician

DEPARTMENT: SALISH NETWORKS

JOB DESCRIPTION: Support operations of the Telecommunication systems and outside plant infrastructure to include fiber installation with internet and voice services deployment.

TO APPLY: Complete the web form application located on the Quil Ceda Village Self Service portal: https://ess.tulaliptribes-nsn.gov/MSSQCV/employmentopportunities/default.aspx. For more information or questions, please visit: http://quilcedavillage.org/Employment or call Quil Ceda Village HR at 360-716-5016.

NOTE: The Tulalip Tribes publicly announces that Indian Preference in hiring applies to Tulalip job opportunities.

EMPLOYEE CLASSIFICATION: Non-Exempt

EMPLOYEE REPORTS TO: Field Cable Manager

EMPLOYEE SUPERVISES: None

EDUCATION:

• High School Diploma or GED equivalent required

SKILLS:

- Ability to prioritize and complete assignments and tasks in a timely manner
- Ability to Manage projects effectively
- · Ability to analyze and troubleshoot complex telecommunications equipment
- Ability to physically install, move, test and verify internet, voice and data circuits
- Ability to work well under pressure and within time-constraints
- Ability to work within a dynamic work environment
- Ability to compose routine business correspondence, reports, documentation, technical writing, etc.

EXPERIENCE:

- Minimum of eight (8) years' experience installing telephony/cable backbone for outside plant
- Minimum of eight (8) years' experience installing circuits in a business or residential environment
- Minimum of eight (8) years' experience repairing data or analog voice services
- Minimum of two (2) years' experience working with buried telecommunications service

- Minimum of two (2) years' experience in open trench environment with underground utilities preferred
- Minimum of two (2) years' experience as lead or foreman in charge of telecommunications projects preferred
- Experience with splicing fiber
- Ability to audit using software tools and programs

OTHER REQUIREMENTS:

- Knowledge of Fiber plant
- Knowledge of business phone systems
- Knowledge of residential type services ie..internet, phone and television
- Knowledge of outside plant infrastructure
- Knowledge of cable termination standards and techniques to include copper cable and fiber
- Knowledge of telephony, network and cable test equipment to include telephony test sets, cable testers, toners and other devices
- Knowledge of diagnostic tools software and hardware
- Knowledge of installation and trouble ticketing systems
- Knowledge of Microsoft SharePoint services
- Must be able to perform telephony punch downs, fiber and cabling connections
- Must be willing to attend progressive job related training as requested
- Must be able to work evenings, weekends, and/or holidays as needed or requested
- Must have a successful employment history with the Tulalip Tribes and/or other current and past employers
- Must have reliable transportation and a valid driver's license
- Must be able to successfully pass an initial and periodic background check with various local and federal law enforcement agencies as a condition of/and continued employment
- Must be familiar with and able to use Microsoft software, Excel, Exchange, Word

PHYSICAL CHARACTERISTICS AND/OR PREREQUISITES:

- Manual and finger dexterity for the operation of a personal computer and routine paperwork
- Stamina to sit, stand, and/or walk for prolonged periods of time
- Tolerance to be exposed to a computer screen for prolonged periods of time on a regular basis
- Ability to lift and carry 40 lbs. on a frequent basis
- Ability to walk on a frequent basis.

SPECIFIC JOB PERFORMED:

• Reviews requests for telecommunications services

- Manage projects on an ongoing basis
- Perform adds, moves and changes within a telecommunications environment
- Install telecommunications backbone equipment
- Provide problem-response to end-users of telecommunications systems and services and perform needed system changes
- Assist in the training of end-users for telecommunications services
- Configure and maintain telecommunications systems and equipment
- Adhere to documentation standards to support a ticketing and billing system
- Use various documentation systems such a SharePoint
- Assist in the preparation, updating and maintenance of telecommunications policies and procedures
- Make recommendations for equipment and/or software deployment
- Ensure adequate stock of telecommunications equipment and peripherals to support residential and commercial accounts
- Performs other related duties as deemed necessary of requested

TERMS OF EMPLOYMENT:

This is a Regular Full-time position, requiring at least 40 hours per week, or 2080 hours per year. Employee may be required to work after hours, weekends, special events and/or on call. Upon successful completion applicable probationary period employee may be eligible for an increase in pay, subject to budgetary restriction. Employees will be required to work on-site, no telecommuting. No provisions for relocation will be provided.

Disclaimer: The information provided in this description has been designed to indicate the general nature and level of work performed by incumbents within this job. It is not designed to be interpreted as a comprehensive inventory of all duties, responsibilities, qualifications and working conditions required of employees assigned to this job. Management has sole discretion to add or modify duties of the job and to designate other functions as essential at any time. This job description is not an employment agreement or contract.